



Happy Campers NI.

Terms & Conditions

Business, Booking & Hire

Happy Campers NI hires the vehicle to you subject to the rental agreement which incorporates these Terms & Conditions.

Summary of Terms

Hirer or You	means the person entering into a rental agreement with Happy Campers NI.
We or Us	means Happy Campers NI a trading name of KG Campervans Ltd.
Campervan	means the vehicle hired to you under the Agreement as specified by Happy Campers NI including tyres accessories and equipment.
Contract	means the agreement between the hirer and Happy Campers NI for the hiring of the vehicle incorporating these conditions.
Conditions	means the terms & conditions incorporated in this document.
Driver	means the person or persons nominated to drive the vehicle hired by Happy Campers NI.
Booking Deposit	means a non-refundable sum of £150.00 paid at the time of booking.
Security Deposit	means the sum of £500.00 paid by bank transfer, debit card, cash, pay-pal or a pre-authorized amount by credit card.

Application of these Conditions

Please read these Terms and Conditions carefully as they apply to the supply of information and services by us to you.

These Terms and Conditions apply and form part of the Contract between you and us. They supersede any previously issued terms and conditions of supply.

No variation of the Terms and Conditions will be binding unless agreed in writing and executed by an authorised signatory on behalf of Happy Campers NI.

We reserve the right at all times to reject or refuse any order, in whole or in part, at our sole discretion.

No Contract will exist between you and us unless we confirm our acceptance of your order or supply you with the vehicle.

Description

All vehicle and additional service descriptions and any content on our website are intended as a general guide to our services.

Price

The price for hire will be as detailed on our website at the date of formation of the contract.

The price to include:

- Rental price of the vehicle.
- Local taxes and surcharges.
- Comprehensive insurance for the first driver.
- Comprehensive breakdown cover.
- Gas cylinder/canister for cooker or portable stove.

The price excludes:

- Fuel costs
- Deposits requested by us.
- Fines, penalties, toll charges etc.
- Late return fees.
- Any overhead damage, tyres, glass and windscreen or incorrect fuelling for which the hirer is responsible.
- Additional insurances.
- Special requests.

Availability & Payment

Availability is on a request and confirmation basis at the time of reservation. A reservation will be deemed to be binding once Happy Campers NI have confirmed by email and a booking deposit of £150.00 has been received. The booking deposit can be made by credit/debit card, bank transfer or PayPal. Cheques will be accepted but only for payment a minimum of 6 weeks before the date of hire. Cheques will not be accepted for late bookings.

In the event that the campervan of your choice is not available on the date of hire then we retain the right to provide, where possible a substitute vehicle. Where a substitute is not available we will be responsible for the full refund of all monies received by us as soon as possible.

Limited Mileage and Speed

We operate a limited mileage policy. All our campervans are classic vehicles with air cooled engines. They **MUST** be treated with respect.

You will be required to ensure the vehicle travels no more than an average of 100 miles per day during the hire period and no more than 150 miles in any one day. Mileage is recorded on departure and return. Any additional mileage will be charged at a rate of 25 pence per mile and will be deducted from the security deposit.

It is your responsibility to ensure the vehicle does not exceed 55 MPH. this to be taken into consideration when planning your journey.

All vehicles are fitted with a GPS tracking system which monitor and record the speed of the vehicle.

Breakdown

Our vehicles are extremely well maintained, they are regularly inspected and serviced every 3000 miles. However, it is important to remember that they are classic vehicles and they can be liable to breakdown.

Our vehicles are covered by a comprehensive breakdown policy and where possible the RAC or their partners will attempt to carryout roadside repairs. The most common spares are stored in each vehicle to assist in this process.

In the event that repairs at the roadside are not possible the vehicle and passengers will be transported back to our premises. Dependant on the location of a non-repairable breakdown it may be necessary, because of towing restrictions, to split the return journey into two or more sections.

If the vehicle cannot be promptly repaired upon return then, where possible, a replacement vehicle will be offered for the remainder of the hire period. If no replacement is available then a refund from Happy Campers NI will be made on a pro-rata basis for the remaining hire period.

Driver

In order to be eligible to drive the campervan the driver must;

Be aged between 25 and 75 years old.

Hold a current valid UK or EU licence for a minimum of 2 years.

Provide a photocopy or scanned copy of both parts of their driving licence a minimum of one week before the date of hire.

Provide photo I.D. (driving licence/passport) and an original utility bill issued not more than three months before the date of hire.

Additional Insurance Costs

The cost for additional drivers will be calculated on the basis of age and penalty points on licence.

Any motoring convictions may lead to refusal by our insurers or will incur a higher premium.

Penalty points, motoring convictions and previous refusal of insurance must be declared to Happy Campers NI at the time of booking.

Please note you are not insured outside the stated duration of the hire. If the campervan is not returned at the agreed time then a surcharge of £50 p/hour or part thereof will be made.

Rental Restrictions

The following restrictions will apply;

Travel outside of the island of Ireland (Northern Ireland and the Republic of Ireland) is not permitted.

The vehicle must not be used to carry any volatile gases or liquids or any other corrosive or flammable materials (other than gas supplied by Happy Campers NI).

Only unleaded fuel may be used in the vehicle. Any costs incurred as a result of incorrect fuel being used will be the responsibility of the hirer.

Happy Campers NI reserve the right to decline hire to any person who we reasonably suspect to be under the influence of alcohol, drugs or for any other reason.

In order to comply with the terms of the insurance the hirer must ensure that the vehicle is not left unattended with the keys in the ignition, with windows or doors unlocked or with the roof in an unlocked position. In the event of loss under such circumstances the hirer will be responsible for the full cost of a replacement vehicle.

The hirer is responsible for items not covered under the terms of the hire insurance such as, but not limited to, windscreen, tyres, damage or loss of any personal effects.

No more than 3 passengers must be carried in the vehicle.

Security Deposit

A security deposit of £500.00 will be paid by the hirer at the time of hand-over of the vehicle. This may be in cash or by accepted credit/debit card. If paid by credit card this will be in the form of a pre-authorized sum.

The security deposit will be returned promptly following a period of seven working days following the hire period. Happy Campers will make deductions from this amount under, but not limited to, the following circumstances;

Where the agreed mileage restriction has been exceeded.

The vehicle is not returned with a full tank of petrol.

Where any parking/traffic fines, toll charges incurred during the hire period have not been disclosed and paid.

Where there are breakages/damage to fixtures and fittings.

Where an excess amount is applied to the insurance following an accident involving the vehicle during the hire period.

Where the vehicle is returned in an unclean condition e.g. dishes unwashed, sink or cooker dirty a charge up to £50.00 will be made.

The hirer also agrees to pay any additional monies should the amounts resulting from any of the above exceed the amount of the security deposit.

Accidents

In the event of an accident the hirer must take all reasonable steps to ensure that any necessary information such as details of any other parties (name, address and insurance details) is gathered and recorded. That the appropriate police force is informed and an incident number recorded.

The hirer must also inform Happy Campers NI at the first possible opportunity.

Cancellation by the Hirer

In the event of cancellation by the hirer Happy Campers NI reserve the right to charge the following;

If more than 6 weeks prior to the date of hire – The amount of the booking deposit (£150.00)

If less than 6 weeks prior to the date of hire – The full amount of the hire charges.

Cancellation by Happy Campers NI

Happy Campers NI will abide by the terms under “Availability and Payment” should it be found necessary to cancel a hire agreement due to a vehicle not being available at the time of hire.

Happy Campers NI reserve the right to cancel any booking at any time if it is found that all terms and conditions have not been met.

General

The Hirer will be liable for any damage caused by fire/neglect or malice to the vehicle.

The Hirer will be totally responsible for any penalties incurred during the hire period, such as but not limited to, speeding, parking, tolls etc.

The Hirer is responsible for the safe-keeping of all personal possessions during the hire period.

The Hirer will be responsible for the cost of recovery should the vehicle become trapped or bogged-in. Vehicles **MUST NOT** be taken on unmade roads, off-road or on beaches. The vehicle must not be allowed to come into contact with salt water.

The Hirer will be liable for the costs associated with lost or damaged keys.

The vehicle must not be driven under the influence of alcohol or drugs according to the law.

The Hirer is responsible for regular water/oil checks. You must stop and react to any dashboard warning lights.

Collection of the vehicle no earlier than 11.00am and return no later than 3.00pm on the stated days.

The vehicle is provided with a full tank of fuel and it must be returned full.

I have read and agree to comply with the Terms and Conditions as detailed in this document.

Name in capitals: _____

Date: _____

Signature: _____

Happy Campers NI

9 Ardvanagh Avenue

Conlig, Co Down

BT23 7XE

gary@happycampersni.com